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Safeguarding Policy

The MathsHub has a responsibility to promote the welfare of all who use our services, and provide a safe learning environment that protects those who are most vulnerable. The purpose of this document is to provide guidance for both MathsHub staff anybody who makes use of the MathsHub platform.

We are committed to safeguarding children and vulnerable adults who use our services and we take a zero-tolerance approach to any form of bullying, harassment, sexual exploitation or abuse.

All adults, including our learners and MathsHub staff, have a responsibility to respond when they are concerned that a child or vulnerable person may be at risk of harm.

Child safety

Learners should be at least 16 to use MathsHub platform independently. Learners under the age of 16, can use the MathsHub but should do so under the supervision of their parents or guardians.

If any mathshub learner or staff member sees content of any nature that is concerning, it should be reported to our team by emailing any member of the mathshub staff. This will always be dealt with as a priority, and the mathshub staff will always take necessary action when a concern is raised. This may include removing any harmful content, reporting to the appropriate authorities if necessary, and taking disciplinary action of staff if deemed necessary.

If anybody is worried about the behaviour of an educator (or any other member of the MathsHub team) inside or outside of a course, please email any member of the mathshub with details, including any supporting information you are comfortable to share.

Any information will be treated with strict confidentiality.

Online Bullying

Online bullying or 'cyberbullying' includes a range of abusive behaviour that is

- Repeated
- Intended to hurt someone emotionally

For example, a one-off negative or insensitive comment or disagreement, though potentially upsetting, would not be considered bullying. Abusive behaviour repeated by the same person against another it would be considered bullying.

If it happens to you or you notice it happening to someone else on the MathsHub platform do not retaliate or reply and do report the content to any member of the MathsHub team.

If the bully is someone you already know

For example, they might be someone else at your school, college or workplace.

After doing the above,

- Take screenshots of the behaviour
- Report it to your teacher or another adult you trust at school, college or workplace.

If you aren't comfortable doing that, email any member of the MathsHub team and we will contact your school, college or workplace on your behalf.

If it happened on a social media or messaging app, report the behaviour on the app too.

If there is evidence to show that a learner on the Mathshub has been bullying you on another service, we will suspend their MathsHub account so they can no longer sign in to the site.

If you are being bullied by someone who doesn't use the Mathshub and you are in the UK and under 18, please contact Childline for help. If you are over 18, you should consider contacting your local police.